

Weirside

Leaders Guidance

September 2024

Weirside Address

Weirside, Chapel Stile, Ambleside, Cumbria, LA22 9JE. For the exact location use [Toc H Weirside](#) in Google Maps.

Bookings and Payment

Please contact the TOC H office via email in the first instance with your enquiry - Email: info@toch.org.uk. Payment can be made directly to Toc H's Bank account: Account name is TOC H Main; Sort Code 08-92-99 and Account number 65518537. Please use the reference WS and the first date of your stay: e.g., WS 21 03 23. When payment is made by someone other than the person making the booking, please let us know.

Arrival and Departure

Please make sure the group has left before 11.00 on the morning of the departure. Please do not enter Weirside until 16.00. If you arrive before that time, feel free to park up and go off exploring.

Keys

There is a small key box on the left-hand wall adjacent to the front door. Details of the number applicable to your visit will be supplied upon receipt of the final payment. Having entered the correct code, the black switch on the left-hand side of the box opens to reveal the door key. Please note the old keypad on the front door is obsolete.

Car Park

No one other than the party in residence is allowed to use the car park attached to Weirside. Please do not allow members of your party to swing on the gate or allow drivers to skid or accelerate excessively.

Flooding

The car park is prone to flooding during heavy bouts of rain and storms, please keep an eye on your transport during bad weather, it may be necessary to move your vehicle temporarily. It is also a good idea to watch the weather forecast as the river can rise over night.

Safety Information

There is a first aid box in the cupboard in the sitting area. The nearest hospital for accident and emergency is either: Cumberland Infirmary, Newtown Road, Carlisle, CA28 8JG or West Cumberland Hospital, Homewood Road, Keswick, CA12 5PH.

Live waiting times and further information can be found at:

ncic.nhs.uk/locations/emergency-care-hub

Fire Alarm

In the event that the fire alarm sounds please evacuate the building and call the fire brigade on 999. If it is falsely triggered, the reset panel is in the kitchen behind the door (you need to shut the door to see it), the code to reset is: 2143 followed by the green reset button.

Fire Escape

From the upper dormitory, via the window to the flat roof onto the extending ladder and then to the ground level. From the lower dormitory, via the emergency door in the lower bathroom block.

Electricity

Please switch off the heater in the drying room when not required. Do not place anything on the heaters throughout the building, as this will cause a fire hazard. The Vent-Axia extractor fan in the kitchen should be treated with care and switched off when not being used. If there appears to be a power failure, please check that there is not a general failure in Chapel Stile.

Heating

The heaters are individually adjustable. Please do not stand on them or they will come away from the wall, which will cause all the heaters to turn off and be unable to switch on until an electrician can visit to reset them. It takes on average 2 working days for the electrician to arrive and it costs us approximately £500 a time.

Hot Water

Please do not waste hot water. The shower cubicle outlets should be kept clear of all obstructions, particularly soap and hair, otherwise the floor can become slippery and dangerous. The switches for the hot water heaters are on the left of the porch exit to base of stairs facing into the building. Please turn these off when leaving at the end of your stay.

Premises

Please avoid putting hot pans or dishes etc. directly onto tabletops. Please wipe the tabletops with a damp cloth after use. Use only hot water to clean the vinyl floor. **DO NOT USE BLEACH OR DETERGENT.** Clean stains from the carpet immediately. Please leave the centre as clean and tidy as you would like to find it upon your arrival. If you are not happy with the state of the premises, please photograph before you tidy/clean and contact 020 8057 4200. Please deposit all **rubbish** in the wheelie bin or take it with you.

Equipment

There is sufficient cutlery and crockery for a party of up to twenty, stored in the wooden cupboard in the main room. Please keep the toaster, cooker, microwave oven, fridge, freezer and shelves clean. There are 2 vacuum cleaners provided, one for each floor, please use with care, if the vacuum cleaner appears not to be working check that it has been

emptied and there are no obvious blockages. Please ensure before you leave that all crockery, cutlery, pots and pans are carefully washed, dried and put away.

Wood Burner

Please supply your own wood for the wood burner in the common room. Wood can be purchased at the [Cooperative shop](#) around the corner.

Trees

Some of the trees in the garden are old, but please do not attempt to saw off branches or cut down any trees.

Neighbours

Toc H has for many years enjoyed good relationships with the residents of the village. It is hoped that you and your party members will help us to keep it that way by ensuring that no member of your party causes any disturbance or nuisance in the neighbourhood at any time, particularly at night.

Boundaries

The extent of the centre is limited to the land bounded by the road, the beck and the weir. All other land is private and is to be respected as such.

General

Bed linen is not provided; the pillows must be used ONLY inside a pillowcase provided by you. There is a supply of extra pillows in the cupboard upstairs but if any pillows should become soiled, please leave in a bag marked 'soiled' and contact info@toch.org.uk.

Shopping

Chapel Stile has a well-stocked Co-operative shop and will take orders, phone 01539437260. If you use this facility or use the shop during your stay, please quote our dividend number 84.

PLEASE NOTE

Toc H accepts no responsibility whatsoever for loss, damage or injury sustained by any member of your party during their occupancy of the centre, however caused. The safety and wellbeing of your party is your responsibility during your occupancy of the centre. Any party failing to observe these few simple guidelines will forfeit any future booking at Weirside without any redress.

Advance Booking

Advanced bookings are recommended. We cannot confirm bookings until deposits have been paid. Deposits are not refundable.

Emergencies

For items concerning the building contact Jennifer Whiting on 020 8057 4200, if there is no answer please leave a message and your call will be dealt with as soon as we return.